

# DISASTER / EMERGENCY INFORMATION

**STOP PEOPLE FROM TAKING ADVANTAGE OF YOU  
OR THE SITUATION!**

## MISSING SOCIAL SECURITY CARD:

It is helpful to call the office prior to visiting. There is **NO CHARGE** for a replacement card; **DO NOT** pay money to any person or business offering to get a replacement card for you.

SCOTT COUNTY: (563) 326-1621

CLINTON COUNTY: (563) 243-5002

MUSCATINE COUNTY: 800-772-1213



## CONCERN THAT SOMEONE HAS YOUR SOCIAL SECURITY NUMBER:

Contact one of the following to receive a free credit report:

Equifax 1-800-685-1111

[www.equifax.com](http://www.equifax.com)

Experian 1-800-397-3742

[www.experian.com](http://www.experian.com)

TransUnion 1-800-916-8800

[www.transunion.com](http://www.transunion.com)

If you find credit transactions that you did not authorize, contact the credit company, the businesses listed on the report, your bank and other credit issuers and your local police.

## MISSING MEDICARE HEALTH INSURANCE CARD:

Call 1-800-772-1213 between 7am-7:00pm.

## CONCERN THAT SOMEONE HAS USED YOUR MEDICARE NUMBER:

Read your Medicare Summary Notice and if you notice anything suspicious contact Medicare at 1-800-633-4227. If you have difficulty resolving the problem, call Iowa SMP "stop Medicare fraud" program at 1-800-423-2449.



## MISSING MEDICAID (TITLE 19) OR FOOD ASSISTANCE CARD:

Call your county Department of Human Services.

SCOTT COUNTY: (563) 326-8794

CLINTON COUNTY: (563) 242-0573

MUSCATINE COUNTY (563) 263-9302

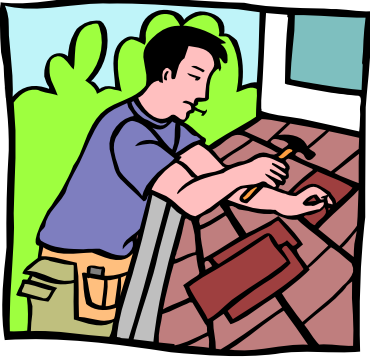


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## HOME REPAIR SCAMS:

FEMA and the Iowa Attorney General's Office warn that persons recovering from disaster are targets of scam artists for home repair and clean up services. You should always:

- Check local **references**;  
**ask for proof of registration** with the **Iowa Labor Services (1-800-562-4692)** and **contact the Iowa Attorney General (1-888-777-4590)** to see if there are any complaints against the company.
- You can also contact the **Better Business Bureau 1-515-243-8137**.
- Get several **written estimates**. If you decide to hire a contractor get a detailed **written contract**.
- **Avoid paying large sums in advance.**

## BE CAREFUL OF TELEMARKETERS AND DOOR TO DOOR SALESPERSONS

- Do not let anyone you do not know into your home.
- Do not give any financial information over the phone; ask them to send you information in the mail.
- Do not give out your Social Security number, bank numbers or other personal information unless you place the call yourself to conduct business with a trusted organization.



## IF YOU ARE HAVING FLOODING ISSUES:

Contact the nearest Fire Department, if they do not answer, leave them a message with information on how to call you back.

- If you are in imminent danger, **CALL 911**
- **DO NOT** wait until the last minute to leave, if you are being encouraged to evacuate by local law enforcement, please do so immediately.
- **RED CROSS:**
  - Scott County: (309) 743-2166
  - Clinton County: (563) 242-5223
  - Muscatine County: (309) 743-2166
- **HUMANE SOCIETY** (questions for pets):
  - Scott County: (563) 388-6655
  - Clinton County: (563) 242-2457
  - Muscatine County: (563) 263-7358



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**CONTACT INFORMATION:**

935 E. 53<sup>rd</sup> Street, Davenport, IA 52807 or call 1-800-892-9085 or 1-563-324-9085